



POSITION TITLE: CRM Developer  
DEPARTMENT: Information Services  
POSITION REPORTS TO: Senior Manager, Information Delivery  
WORK SCHEDULE: Monday – Friday with ability to flex as needed

**COMPANY OVERVIEW:**

Phibro Animal Health Corporation is a publicly traded organization with a rich history spanning nearly 100 years of service. The Company is a global manufacturer of medicated feed additives, feed ingredients, advanced nutrition solutions and vaccines. Phibro's revenues are in excess of \$750 million and are supported by approximately 1400 employees worldwide.

**POSITION RESPONSIBILITIES:**

The CRM Developer is an integral part of our Information Services team based out of our Headquarters in Teaneck, NJ. The ideal candidate will serve as the experienced Microsoft Dynamics CRM developer and technical lead. Specific responsibilities include but are not limited to:

**Key Responsibilities:**

- Engage with internal sales, marketing, and client-facing teams to understand objectives, recommend courses of action, and implement solutions
- Work with out-of-the-box functionality
- Develop custom solutions where appropriate
- Work effectively in both independent and team environments
- Compute MS Dynamics CRM to maintain and customize application(s) including plugin, workflow, JavaScript development
- Evaluate projects by collecting requirements & writing detailed functional specifications including user experience designs
- Generate end-user documentation and facilitate training

**Key Competencies and Qualifications:**

- Bachelor's degree in Computer Science, CIS, MIS or related field of study
- 3+ years of experience working with Dynamics 365 CRM
- Excellent verbal and nonverbal experience
- Strong .NET and C# experience
- Operating MS Dynamics CRM process flows that provide insights to meet business needs
- Excellent attention to detail, patience, and a positive, customer centric attitude
- Analytic skills with the ability to analyze and interpret data through complex analysis

**Preferences:**

- Experience with development using Power BI, TM1/Planning Analytics
- Knowledge of SharePoint, PowerBI, SQL, ClickDimensions

*Interested candidates can send resumes to [humanresources@pahc.com](mailto:humanresources@pahc.com) with "CRM Developer – Teaneck" in the subject line.*